



U.S. Customs and
Border Protection

PUBLIC INFORMATION NOTICE PORT OF WASHINGTON DC

DATE: 26 March 2020

NUMBER: IAD-2020-001

FOR FURTHER INFORMATION
CALL: 703-661-7144

SUBJECT: Change of Office Hours

U.S. Customs and Border Protection (CBP) Port of Washington D.C. (Dulles) by issuance of this Public Bulletin hereby notifies within the airport community at Washington Dulles international Airport (IAD) the change of office hours for CBP offices. CBP is taking this precautionary measure to minimize the exposure of CBP personnel and the public to the novel coronavirus (COVID-19).

Seals Office

- Effective 30 March 2020, the CBP Seals Office hours of operations will be Mondays, Wednesdays and Fridays will be from 1000 – 1400.
- The office will not be open for walk-in appointments. Appointments can be requested by contacting the Seals Office by phone at (703) 661-2828 or by email to dullessealsapps@cbp.dhs.gov. At this time the current procedures in effect for new, renewal or temporary Seals remain in effect.

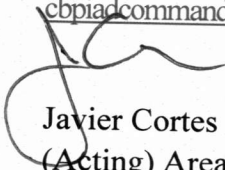
Global Enrollment Office:

- The CBP Global Enrollment Office is closed. U.S. Customs and Border Protection has temporarily suspended operations at all Trusted Traveler Program enrollment centers nationwide from March 19 until at least May 1, 2020
- Applicants are encouraged to monitor their e-mail and Trusted Traveler Program account for additional information and/or updates. CBP will continue to monitor the current public emergency in order to resume center interviews as soon as possible.

Deferred Inspection Office:

- Effective 30 March 2020, the CBP Deferred Inspections Office hours of operation will be Tuesdays and Wednesdays from 1000 – 1600.
- Walk-in appointments available, personnel are encouraged to contact the office by phone at (703)661-7124 or by email to DEFERREDWASHINGTONDC@cbp.dhs.gov beforehand.

Any questions may be addressed to the CBP Command Center at 703-661-2800 or by e-mail @ cbpiadcommandcenter@cbp.dhs.gov.


Javier Cortes
(Acting) Area Port Director
Port of Washington, DC